



Digital Aviation Reference Library

Trouble-Shooting Guide

Most problems can be fixed by following the procedure outlined below:

Un-install and re-install:

1. **IMPORTANT** If you made any changes to the Library, such as adding bookmarks, highlighters, notes, or creating collections that you want to save, do the following first:

Copy and Paste (not drag) the two files listed below to the desktop –

c:\Program Files\Summit Aviation\Reference Library\sdw\SUMMIT.sdw

c:\Program Files\Summit Aviation\Reference Library\custom.txt

(SUMMIT.sdw contains Bookmarks, Highlighters and Notes. Custom.txt contains collections.)

2. If you have not made changes, begin the un-install –

Uninstall

a. Go to the Control Panel, then Add\Remove Programs (Programs and Features in Windows® Vista)

NOTE: The Control Panel can be reached through My Computer; Start, Settings, Control Panel; or through Windows Explorer; Add/Remove may be Change\Remove or “Uninstall or change a program” in some cases.

b. In Add/Remove Programs (Change\Remove or “Uninstall or change a program”) select Digital Aviation Reference Library (Computerized Aviation Reference Library, if it is an older version), and then click Add/Remove (Change\Remove or Uninstall/Change).

c. Click “Yes” to the “Do you want to completely remove” message.

Normal Installation

1. Place the DVD in the drive. The installation script should begin. If it doesn't, click Start/Run/Browse and find SUMMIT – the DVD drive – then click setup.exe.
2. Our DVD now offers the option to automatically copy the DVD to your hard drive. If you choose to do this, the Reference Library will run much faster and you will not have to have the DVD in the drive to run the Library. You will need about 1.5 Gbytes of free disk space. The installation program will verify that you have sufficient space before starting the copy.
3. You can specify the destination folder by choosing the Manual installation option.
4. The destination folder will be C:\Summit DVD Copy if you choose the Auto Install this DVD option.
5. If you have previously chosen Auto Install All DVDs, the destination folder will be C:\Summit DVD Copy. You will be asked to confirm overwriting the existing summit.sdw. Accept.

Other common technical issues:

My computer is unable to read the DVD.

Beginning with the 2008-24 edition, the Reference Library is now being distributed on DVD.

Over the past few years, we have had to remove various publications and illustrations in order to be able to continue to publish The Library on a single CD-ROM.

We have delayed this transition as long as possible in order to accommodate those few customers who do not have a DVD drive on their computer, but the price of external DVD drives are now so affordable that we have decided to take the step.

“Unable to open the infobase on drive X”

1. If the drive is a DVD-ROM drive then something has happened, such as a hardware change, that has changed the letter drive designation of the DVD drive. Simply follow the above Un-install/Re-install procedure. NOTE: Occasionally, a user will have more than one DVD drive and has simply put the DVD in the wrong drive.
2. If the drive is a Network drive, then have the user verify that they have a valid network connection and that the summit.nfo file has not been moved to another drive. (most likely they will need to talk to the network administrator).

If they do have a valid network connection and the summit.nfo has not been moved, then follow the above procedure to uninstall and reinstall.

“Set up install: Unable to find file cd.txt in the installation folder”

If you receive a message, it indicates that the installation process was interrupted before it could complete. Follow the instructions above to uninstall the Library, then

Verify Un-install

1. Using Windows Explorer or My Computer, Delete (if necessary) c:\Program Files\Summit Aviation
IMPORTANT!! Be very careful when deleting registry keys. An accidental deletion can cause major problems in other software.
2. Go to Start, Run, and type “regedit” (without quotes). Click “OK”
 - a. Delete (if necessary) H_KEY_CURRENT_USER\software\summit
 - b. Delete (if necessary) H_KEY_LOCAL_MACHINE\software\summit. Or on Vista 64 machines, you need to edit HKEY_LOCAL_MACHINE\SOFTWAREWow6432Node\summit
4. Re-install as normal

“Unable to open the infobase” 332,5

1. Try the above Un-install/Re-install procedure.
2. If that is unsuccessful then double-click on c:\Program Files\Summit Aviation\Reference Library\autoreg.exe.

“Unable to open infobase. The master infobase has be moved or replaced by an infobase with the same name”

This error occurs most often when a user is trying to install a new update over a very old update Follow the Uninstall/Re-install procedure.

Table is too big to print; Information is being lost past the right margin.

1 First, go to File, Page Setup. Many of the options here can be manipulated to produce a greater printing area. Change the Left and Right Margins to a minimum of .5”. The orientation may be changed to Landscape. Failing that, a larger size paper can be chosen. However, the publications included in the Reference Library have been maximized for viewing in electronic format and some of the wider tables are unable to be printed satisfactorily.